







## Primary Care Clerkship







## PCC ORIENTATION Agenda

- Clerkship Overview: David Deci
- •Documentation Requirements:
- Christie Legler
- Review of Syllabus: Kelly Herold
- Community Project and AHEC Collaboration: Keri Robbins, David Deci
- Patient Experience Study: Nancy Pandhi, Meg Gaines, Rachel Grob

## PCC Goals/Questions Attentive Listening Exercise

- Partner A: (Birthday coming up soonest)
  - Talk for 1 minute about the clerkship
    - What you are looking forward to (goals)
    - What you are concerned about (questions)
- Partner B: Listen Attentively
- Switch when directed
- Write down questions

#### Clerkship Overview

- What is Primary Care?:
- What do we want you to learn?
- How does a person learn all of this and how are we going to teach it?
- How are we going to know if you learned it?
- What is a typical day/week like?

#### WHAT IS PRIMARY CARE?



#### AAFP: Care Coordination

"Patient advocacy in the health care system to accomplish cost-effective care by coordination of health care services...[with] the patient as a partner ...."



#### **AAFP: Health Promotion**

"...health promotion, disease prevention, health maintenance, counseling, patient education... in a variety of health care settings ...."



## From American Academy of Family Physicians (AAFP) The Undifferentiated Patient

"...Comprehensive first contact and continuing care for persons with any undiagnosed sign, symptom, or health concern..."





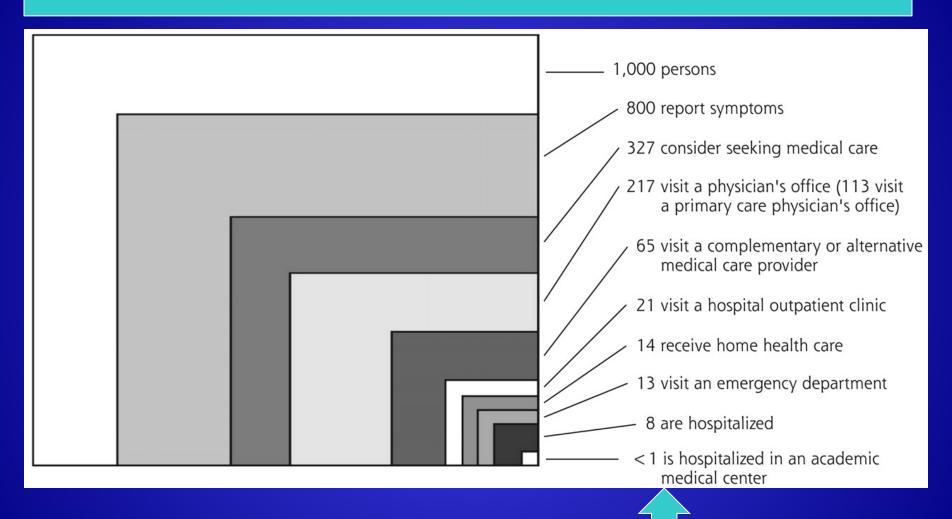
#### Johns Hopkins: Entry of Care and Continuity

"Primary care ...provides entry into the system for all new needs and problems, provides person-focused (not disease-oriented) care over time.... It is the means by which the two main goals of a health services system, optimization and equity of health status, are approached."

#### **IOM Definition**

"Primary care is the provision of *integrated*, accessible health care services by clinicians who are accountable for addressing a large majority of personal health care needs, developing a sustained partnership with patients, and practicing in the context of family and community."





















## Primary Care Transformation



- Time of rapid structural, operational and financial change
- Every clinic affected
- You will have front row seat
- Exciting and challenging times

#### **Primary Care 2.0**

#### **OLD**

- Physician driven care
- Fee for service
- Volume based care
- Anecdotal care
- Individual patient metrics
- Uncoordinated care
- Independent practice

#### **NEW**

- Team based care
- Blended payment with risk assumption
- Value based care
- Evidence-based management
- Dashboards and population health
- Health care integration

### The Interstitial Space of Health Care Electronic Health Record



## HOW MIGHT PRACTICE CHANGES AFFECT WHAT YOU SEE?



### GOALS?

#### **PCC GOALS**

- 1. Describe the nature and scope of primary care practice and how it interacts with other health professions.
- Assess and manage common acute and chronic ambulatory medical problems.
- 3. Determine the health risks of patients and populations and make recommendations for screening and health promotion.
- 4. Identify community resources available to enhance patient care as well as barriers to optimal care.
- 5. Establish effective relationships with patients and families using patient-centered communication skills.
- 6. Practice life-long learning skills, including the application of scientific evidence in clinical care.

#### **PCC Core Learning Elements**

- 1) 13 Primary Care Medicine Topics
  - Symptomatic Conditions
  - Chronic Conditions
  - (refer to syllabus)
- 2) Systems of Care and Learning
- 3) Documented, required observation & feedback experiences
- 4) Community Engagement Project

#### C

#### **Symptomatic Conditions**

- Abdominal Pain
- Back Pain
- Chest Pain
- Headache
- Musculoskeletal Pain
- Respiratory Infections

#### **Chronic Conditions**

- Asthma/COPD
- Depression
- Diabetes
- Dyslipidemia
- Hypertension
- Obesity
- Substance Abuse

#### Systems of Care & Learning

- Preventive Services
  - Well Child Checks
  - Adult Physical Exams

#### Observed Feedback Experiences

- Refer to syllabus
  - Please note: observation of history or physical does not mean your preceptor watches an entire "Bates" encounter.

## Community Engagement Project

- Weekly sessions with partner organization
- Develop or adopt an existing project that addresses a health need(s) of the community
- Reflection paper and presentation at the end of the clerkship

# Questions on Learning elements?

#### **Learning Settings**

- Clinic
- Small Group (PBL) Sessions
- Community Agency
- Self-directed Learning (\*no textbook)
- Opportunities unique to your clinic, community

#### Clinical Preceptorship

- 2 Primary Preceptors
  - Family Medicine
  - Gen IM/ Pediatrics/Family Medicine
- Most students work at least occasionally with preceptor's partners
- Some clinic sites may have residents, others do not

#### **Typical Week**

- 7-8 half-days with preceptor
- 1 half-day with small group/PBL
- 1-2 half-day for community project, small group assignments, regional offerings, optional learning activities

<sup>\*</sup>weekends, nights generally are open

#### **Typical Day**

- 3-4 patients per ½ day
- Review Schedule at Start of Session
- Present to preceptor, reassess/review with patient – see "One-Minute Learner" tool
- Visits maybe done in parallel fashion or sequential, depending on timing, need for observation

#### Physical Exam in PCC

- Discuss with preceptor key elements of physical exam
- Ask your preceptor to demonstrate an exam skill or to watch your exam
- Often a focused exam (and history) only

#### **Small Group Learning**

- Problem Based Learning
  - 5 cases
  - Each student completes a topic review weekly
- Doctor/Patient Communication
  - Motivational Interviewing Focus
  - 3 sessions (overview, pre-learning module, book chapter outlines, guide)
- Skills and Dermatology content

#### **Self-Directed Learning**

- Learning Topics
  - 13 Common Primary Care Conditions/Subjects
  - These are guides to priority areas
  - Use simulated cases for any missing learning experiences or to enhance your knowledge
  - EKG web modules
  - Adult learning model no one source or way to learn

# Questions on Learning settings?

## How are we going to know if you learned it?

- 1. PCC Experience Tracking
- 2. End of Clerkship Evaluation
  - 1. OSCE
  - 2. NBME "shelf exam" = AMBULATORY ADULT MEDICINE

#### **PCC Experience Tracking**

- 13 Required Observation/Feedback Experiences
- Clinical Log (OASIS)
- Mid-Rotation Feedback Forms (2 OASIS)
- Community Project Upload
- All due by 4:00 PM the last Wednesday of the clerkship. Failure to complete on time will result in loss of professionalism points.

#### **Preceptor Evaluation**

- Evaluation form directions indicate most students should be 'competent' in most areas
- If concerns arise regarding clerkship grade or evaluations, please address these with clerkship coordinator and not with preceptors

### **Small Group Evaluation**

- Case-Based Learning
  - Evaluation based on participation, reports
- Dr Pt Communication sessions
  - Graded on self-assessment, observation and participation

### **Additional Evaluations**

- Professionalism
  - attitude, dress, punctuality, engagement, on time completion of administrative tasks
- Community Project Reflection Paper (ungraded)
- Community Project Presentation (ungraded)

# ASSESSMENT PREPARATION

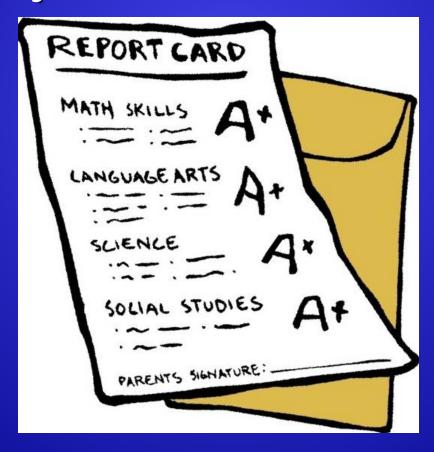
- Website
  - OSCE Practice Scenarios
  - Practice Written Exams
  - AFP Journal jump drive
  - AAFP Board review questions
  - Univ of Illinois Chicago website link
  - Community Project examples

# SHELF EXAMINATION AMBULATORY MEDICINE

- 100 Questions
- Clinical Vignette stems
- Do not need to know drug dosages
- Acute care and chronic disease management
- No Pediatrics

### Clerkship Grading

Refer to syllabus – outlined in detail







# Who do you think is going to get the best evaluation?







# Questions

Clerkship evaluation?

# PCC Trouble Shooting

- 1. Preceptor
- 2. Site Director/Coordinator
- 3. Central Director/Coordinator
- 4. Dean's Office

# Tips on How to Have a Good PCC rotation

- Take advantage of learning opportunities as they arise in clinic
- Actively participate in small groups
- Use Learning Topics as a guide to priorities.
- Seek feedback on your skills
- Refer often to the website and contact coordinator pre-emptively with concerns

## Introducing...



### healthexperiencesusa.org



### Patient Experience Study

- New model of clinical learning
- Uses voices/faces of patients to help better understand health and illness
- Funded by Josiah Macy Foundation
- Modeled after Oxford University DIPex
- Collaboration with UWSMPH, Hopkins, Yale and Oregon Health Sciences Univ.

### Patient Experience Study

- IRB approved and exempted
- Principle investigators and your learning partners:
  - Meg Gaines, JD Director UW Center for Patient Partnerships
  - Rachel Grob, PhD Director of National Initiatives UW CPP
  - Nancy Pandhi, MD, PhD Dept. of Family Medicine and Community Health

- Students in Block 1 serve as pilot
- Students in Blocks 3 and 5 serve as control
- Students will complete a survey at the beginning and end of the clerkship that will assess knowledge and attitudes about a health condition.
- Completion of the survey is expected but not graded.
- Estimated time of each survey completion is 30 minutes.

- Students in Blocks 2 and 4 will serve as intervention groups.
- Students will receive a brief presentation about the study and website during orientation.
- Students will complete a survey at the beginning and end of the clerkship that will assess knowledge and attitudes about a medical condition.
- Completion of the survey is expected but not graded.
- Estimated time of each survey completion is 30 minutes

- Students will explore and learn more about the topic of depression using the online resources and patient video narratives.
- Knowledge self-assessment and selfreflection is required but not graded.
- Estimated time of self- directed learning is 3 hours.

### **Self-Directed Learning**

- Explore own experience/knowledge of depression
- Learn from patients who tell their own stories
- Reflect upon your learning experience
- Receive prompting and feedback from experts in the field

- Opportunity to shape cutting edge curricular innovation
- Opportunity to enhance your knowledge on a key clinical condition
- Opportunity for asynchronous self-paced multimedia learning
- Opportunity to explore and grow as a health professional



#### The REWARD

Contribute to educational research

 Add enrollment in this study to CV and residency application

\$10 gift card to Amazon

### An Even BETTER REWARD!

 In recognition of participation in the intervention group, students in Blocks 2 and 4 will have their end of clerkship assessment (OSCE, Shelf, Community Project Presentations) scheduled to allow for a three day weekend.

### **Questions?**

#### **PCC** Director

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### **Commercial Break**



# Patient Safety Clinical Activity Requirement: Medication Reconciliation

#### Goal:

To supplement the M3 Patient Safety Longitudinal Curriculum by providing a clerkship linked patient care exercise directly related to patient safety. This activity is required of all third-year medical students. The Medication Reconciliation activity should be completed by **April 22**, **2016**.

#### Assignment details:

- Complete the online module on *Medication Reconciliation* on Learn@UW.
- Select either the inpatient or outpatient Medication Reconciliation activity\*.
  - Each element of the Inpatient activity needs to be completed on the same patient.
  - Each element of the Outpatient activity may be completed on different patients.
- Refer to the Compiling the Best Possible Medication History document to facilitate the activity.
- Turn in completed worksheet to dropbox at Learn@UW by April 22, 2016.
- Plan accordingly! Don't wait for last clerkship rotations to complete this.
- You will receive feedback on your completed activity from Dr. Bart Caponi.

<sup>\*</sup>There are separate worksheets for the Inpatient activity and the Outpatient activity.

Outpatient options for completing the medical reconciliation activity – coordinate with medical assistant.

- New patient
- Hospital follow up
- Recent medicine changes

The Medication Reconciliation activity is designed to help medical students achieve skills in:

- Obtaining a best possible medication history
- Performing medication reconciliation on a hospitalized patient or ambulatory clinic patient
- Performing discharge medication counseling for a patient using the teach-back method.

For questions on the Patient Safety Curriculum, please contact:
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