

May 2009

Dear Valued Wingra Patient and Family,

We are pleased to announce that as of July 1, 2009, UW Health Wingra Family Medical Center will partner with Access Community Health Centers to provide you with additional services.

Although you will notice a change in our clinic name and signage, you'll continue to receive the same high-quality care at Wingra from the familiar clinic staff and medical providers whom you've come to know and trust. We will remain in the same location with the same telephone number for appointment scheduling. Your insurance company will continue to be billed for services.

In addition:

- Wingra will continue to be a UW Department of Family Medicine residency training clinic;
- All medical providers will continue to be faculty members with the UW School of Medicine and Public Health;
- Wingra providers will continue to refer to appropriate specialists;
- Wingra will continue to provide after-hours care arrangements, hospital coverage and maternity services;
- Wingra will continue to accept the same insurance plans.

Wingra's partnership with Access means you'll soon enjoy some additional services:

- Over the next 2 years, Wingra will offer a behavioral health program and a convenient pharmacy
 - You will be able to work with a behavioral health specialist on lifestyle changes, such as quitting smoking, losing weight or dealing with depression after a life changing event; and
 - You will be able to speak with a pharmacist and pick up affordable prescriptions before you leave your clinic appointment
- After July 1, 2009, Access will bill insurance carriers for services our patients receive;
- Patients who are uninsured or have out-of-pocket costs may apply for Access sliding discount program.

To learn more about Access Community Health Centers, please visit www.accesscommunityhealthcenters.org. We have also enclosed answers to a few questions you may have. If you have additional questions or concerns, please feel free to call Patient Resources staff at (608) 821-4819.

We look forward to continuing to serve you and your family.

Sincerely,



Beth Potter, MD
Medical Director
Wingra Family Medical Center
Associate Professor
University of Wisconsin
School of Medicine and Public Health



Ken Loving, MD
Chief Medical Officer
Access Community Health Centers
Clinical Assistant Professor
University of Wisconsin
School of Medicine and Public Health

Mayo 2009

Estimado(a) paciente y familia de Wingra,

Tenemos el agrado de anunciarles que a partir del 1 de Julio del 2009, UW Health Centro Médico Familiar Wingra (Wingra Family Medical Center) se asociará con Access Community Health Centers para ofrecerles servicios adicionales.

Aunque notará un cambio en el nombre y rótulos de nuestra clínica, seguirá recibiendo en Wingra el mismo cuidado de alta calidad de parte del personal y proveedores médicos que usted conoce y en quienes confía. Seguiremos en el mismo lugar y con el mismo número de teléfono para hacer citas. Le seguiremos enviando a su compañía de seguros las cuentas.

Además:

- Wingra seguirá siendo una clínica de capacitación para residentes del Departamento de Medicina Familiar de la UW;
- Todos los proveedores médicos seguirán siendo miembros académicos de la Escuela de Medicina y Salud Pública de la UW;
- Los proveedores de Wingra seguirán enviando a los pacientes a especialistas pertinentes;
- Wingra seguirá ofreciendo arreglos para cuidados, cobertura de hospital y servicios de maternidad después de horas regulares;
- Wingra seguirá aceptando los mismos planes de seguro médico.

La asociación de Wingra con Access significa que usted pronto tendrá algunos servicios adicionales:

- Durante los dos próximos años, Wingra ofrecerá un programa de salud del comportamiento y una farmacia conveniente
 - Usted podrá trabajar con un especialista de salud del comportamiento sobre cambios de estilo de vida, tales como dejar de fumar, bajar de peso o problemas de depresión después de un evento que le cambia la vida; y
 - Usted podrá hablar con un farmacéutico y obtener recetas a precio asequible antes de irse de la clínica.
- A partir del 1 de Julio del 2009, Access enviará la cuenta a las compañías de seguro por los servicios que reciben nuestros pacientes;
- Los pacientes que no tienen seguro o que tienen que pagar costos de su bolsillo pueden postular al programa de descuento proporcional de Access.

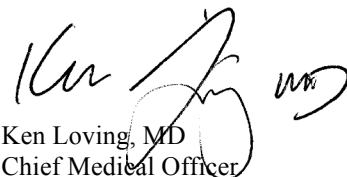
Para más información sobre Access Community Health Centers, vea la página Internet www.accesscommunityhealthcenters.org. También hemos incluido algunas respuestas a preguntas que usted puede tener. Si quiere hacer otras preguntas o tiene preocupaciones, llame al personal de Recursos para Pacientes, teléfono (608) 821-4819.

Esperamos seguir sirviéndole a usted y a su familia.

Atentamente,



Beth Potter, MD
Medical Director
Wingra Family Medical Center
Associate Professor
University of Wisconsin
School of Medicine and Public Health



Ken Loving, MD
Chief Medical Officer
Access Community Health Centers
Clinical Assistant Professor
University of Wisconsin
School of Medicine and Public Health