PATIENT EXPERIENCE AWARDS

Each year, UW Health honors the physicians, advanced practice providers (APPs) and teams who have achieved the highest level of exemplary communication skills as recognized by their ambulatory patients through survey feedback/data.

PROVIDER CHAMPIONS

ANESTHESIOLOGY¹
Peggy Y Kim, MD .......................... Chronic Pain

DERMATOLOGY¹
Michelle L Elmer, PA* .................. Dermatology
Gail E Jahneke, NP ...................... Dermatology
Julie Lederman, NP* .................... Dermatology
Stefan M Schieke, MD ................ Dermatology

FAMILY MEDICINE¹
Brian G Arndt, MD ....................... Family Practice
Rachel C Bennett, MD .................. Family Practice
Michelle L Bryan, MD .................. Family Practice
Kathleen E Carr, MD .................... Family Practice
Ronni Hayon, MD* ...................... Family Practice
Laurie S Kuhn, MD ...................... Family Practice
Trisha L McCormick, DO .............. Family Practice
Elizabeth Perry, MD* .................. Family Practice
Christa A Pittner-Smith, MD* ........ Family Practice
David P Rabago, MD .................. Family Practice
Jessica L Rasmussen, PA .............. Family Practice
Adam Rindfleisch, MD ................. Family Practice
William E Schwab, MD* .............. Family Practice
Anna B Veach, DO ...................... Family Practice

MEDICINE – PRIMARY CARE¹
David J Ciske, MD* ...................... General Internal Medicine
Nancy S Fuller, MD ..................... General Internal Medicine
Lisa M Kaufman, MD* ................. General Internal Medicine
Kristin A Lewicki, MD, FACP ....... General Internal Medicine
Kristen L Panther, NP .................. General Internal Medicine
Christine S Seibert, MD, FACP .... General Internal Medicine
Jeremy P Smith, MD, FACP* ....... General Internal Medicine
Johanna C Streyle, MD* .............. General Internal Medicine
Elizabeth R Trowbridge, MD* ...... General Internal Medicine

MEDICINE – SPECIALTY CARE¹
Eva K Allen, NP .......................... Hematology/Medical Oncology
Howard H Bailey, MD .................. Hematology/Medical Oncology
Christie M Bartels, MD* .............. Rheumatology
Mark E Burkard, MD, PhD .......... Hematology/Medical Oncology
Natalie S Callander, MD .............. Hematology/Medical Oncology
Arjang (Aij) Djamali, MD ............ Nephrology
Diane F Elson, MD* .................... Endocrinology
Christopher D Fletcher, MD .......... Hematology/Medical Oncology
Karen M Huseby-Moore, NP* ...... Hematology/Medical Oncology
Mary L Johnson, MD, FACC ......... Cardiovascular Medicine
Vaishalee P Kenkre, MD ............. Hematology/Medical Oncology
Thomas C Puchner, MD* .......... Allergy
Anne M Traynor, MD* ............... Hematology/Medical Oncology
Jennifer M Wright, MD .............. Cardiovascular Medicine

NEUROLOGY¹
Laura J Buyan-Dent, MD, PhD* .. Neurology
Frederick S Edelman, MD .......... Neurology
Elizabeth A Felton, MD, PhD .... Neurology
Candace Weber, PA-C ............... Neurology
Robert J Dempsey, MD .......... Neurosurgery
Shelly K Schmoller, PA-C .......... Neurosurgery
Heidi W Brown, MD* ............... Female Pelvic Medicine and Reconstructive Surgery
Christine A Heisler, MD, MS ...... Female Pelvic Medicine and Reconstructive Surgery
Ryan C McDonald, MD ............ Obstetrics and Gynecology
Terri A Michel, NP* ................. Obstetrics and Gynecology
Kristen M Sharp, MD* ............... Obstetrics and Gynecology
Justin L Gottlieb, MD .............. Retina
Gregg A Healey, MD, MMM* ....... Glaucoma
Daniel W Knoch, MD* ............ Comprehensive Ophthalmology
Jane M Seliger, NP ................. Ophthalmology
Brian Bruno, MD, LAT ............. Sports Medicine
Sarah A Christensen Holz, MD .... Rehabilitation Medicine
Pamela J Lang, MD ................ Orthopedic Pediatrics
Rebecca L Nelson, PA .............. Sports Medicine
Blaise A Nemeth, MD, MS* .... Orthopedic Pediatrics
Paul S Whiting, MD ............... Trauma
Carey A Walters, PA ................. Spine Medicine
Lindsay M Geier, MD* ............ Pediatric General
Catherine Kelley, MD ............. Pediatric General
Megan F Neuman, MD* .......... Pediatric General

ORTHOPEDICS AND REHABILITATION¹
Ellen L Connor, MD .................. Pediatric Endocrinology

PEDIATRICS PRIMARY CARE¹
Greg M Cooley, MD ................. Oncology
Margaret R Straub, PA* .......... Oncology

PEDIATRICS SPECIALTY CARE¹
Michael L Bentz, MD* ............. Plastics
Jacob A Greenberg, MD, EdM, FACS .... Minimally Invasive Surgery
Mary Beth Henry, NP ............. Surgical Oncology
Scot R Johnson, NP* ............... Transplant
Tony L Kille, MD ................... Otolaryngology
Kristen L Knox, PA* .............. Otolaryngology
Amanda Mravec, AuD, CCC-A .......... Audiology
Craig J Kozler, MD ............... Urology
Ruthie R Su, MD, MS .......... Pediatric Urology
Patricia Thaker, NP ............... Pediatric Urology

RADIATION ONCOLOGY¹

SURGERY¹

TUROLOGY¹

¹The winners of this award, based on 2018 survey data, scored in the top 10% within their UW Health medical school department for the item Care provider’s efforts to include you in decisions about your treatment. The departments of Pediatrics and Medicine were broken into Primary and Specialty Care. To qualify, providers had to receive at least 30 responses and score in the top quartile within their specialty in the national Press Ganey database.
PROVIDER CHAMPIONS, continued

BEHAVIORAL HEALTH 2
Amy L Bauer, LPC ......................................... Psychiatry
Jane B Gogan, PhD .......................................... Psychiatry
Erri C Hewitt, PhD* ....................................... Psychiatry

2The winners of this award, based on 2018 survey data, scored in the top 10% of UW Health Behavioral Health providers for the item Competence of therapist. To qualify, providers had to receive at least 30 responses and score in the top quartile of Behavioral Health providers in the national Press Ganey database.

URGENT CARE 3
Linda Pfister, NP ......................................... Urgent Care
Sarah Roy, NP* .......................................... Urgent Care
Elizabeth Wolter, PA* .................................. Urgent Care

3The winners of this award, based on 2018 survey data, scored in the top 10% of UW Health Urgent Care providers for the item Degree to which provider took the time to listen. To qualify, providers had to receive at least 30 responses and score in the top quartile of Urgent Care providers in the national Press Ganey database.

TEAM AWARDS

The winners of the Team Award are recognized for embodying UW Health’s Ambulatory Service Standards through exemplary proactive behavior and positive attitudes, which are reflected in patient perceptions.

CLINIC 4

Primary Care
Team ........................................Manager/Medical Director
Family Medicine
Cross Plains* ………………………………LuAnn White/Pamela A Olson, MD
Cottage Grove ………………………………Lea Veltun/Christa A Pittner-Smith, MD

General Internal Medicine
West Towne* ………………………………Holly Halberslaber/Ann M Schmidt, MD
Women’s Health, West …………Holly Halberslaber/Nancy S Fuller, MD

Pediatrics
East ........................................……Cinnamon Mayoh/Amy N Plumb, MD

Specialty Care
Allergy, Asthma and Immunology,
20 S Park* ………………………………Donna Croxford/Michael W Ritter, MD
Cardio Congenital, University Hospital ……………Jessica Gross/Anne M O’Connor, MD
Cardiology, American Family
Children’s Hospital ………………………Ryan Brown/Dan M O’Connell, MD
Endocrinology,
The American Center ……………………Michelle Schroeder/
Michael J Garren, MD

4The winners of this award, based on 2018 survey data, scored in the top 10% of UW Health Primary or Specialty Care clinics for the item How well staff worked together to care for you.

IMAGING 5

Team ........................................Manager/Medical Director
Radiology, Cross Plains* ……….Kari Pulfer/Christopher G Guglielmo, MD
Mammography, Yahara*…………Jessica Harried/Ryan W Woods, MD
Radiology, Oregon ………Kari Pulfer/Christopher G Guglielmo, MD
Radiology, Stoughton …….Kari Pulfer/Christopher G Guglielmo, MD

5The winners of this award, based on 2018 survey data, scored in the top 10% of all UW Health Imaging departments for the item Worked together to care for you.

*2018 Winner