PRH Staff Interview Results

11 PRH staff were interviewed: 4 physicians, 3 mammography technicians, 2 schedulers/registration, 1 medical assistant, 1 advanced practice nurse

- **Facilitators** (% of responses coded as facilitators):
  - Scheduling process - 20% identified
  - Education and outreach - 19%
  - Personal relationship with patient (physician) - 19%
  - Favorable experience - 18%
  - Confirming positive results - 16%
  - Clinician recommendation - 10%
  - Appointment reminder - 8%
  - Screening mammography - 8%

- **Barriers** (% of responses coded as barriers):
  - Unease/pain from procedure - 20% identified
  - Fear of results - 19%
  - Scheduling - 19%
  - Lack of appointment/convenient appointment time - 11%
  - Transportation - 8%
  - Discomfort/fit from procedure - 5%

Focus Group Results

- **Top facilitators**:
  - Sexual counseling
  - Facilitators to screening mammography

- **Top barriers**:
  - Discomfort/pain from procedure
  - Fear of results
  - Scheduling
  - Lack of appointment/convenient appointment time
  - Transportation
  - Discomfort/fit from procedure

Survey Results

307 women responded to the survey (140 online and 167 paper copy)

- Women were not eligible included: 9 who were part of our focus groups; 4 who were younger than 40 yo, and 12 who had a history of breast cancer (n=282)

Demographic data

| Characteristic | Responses | %
|----------------|-----------|---
| Mean age (y) | 55.8 | 71 %
| Identified as White | 286 | 93 %
| Marital status | 265 | 41 %
| Anyone in your family has had breast cancer? | 270 | 42 %
| Anyone who has had breast cancer | 270 | 93 %

Reasons women did not mammography annually included:

- 23% (43/184) Put it off
- 17% (31/184) Haven’t had problems
- 10% (19/184) No mammogram
- 10% (19/184) Not recommended by doctor
- 9% (17/184) Too old for mammogram
- 8% (14/184) Not getting mammogram
- 6% (11/184) Didn’t know that I should
- 6% (10/184) Fear of cancer

Reference

